



Energy Direct Terms and Conditions:

1. The Customer has authorized National Fuel Resources, Inc. to enroll their account in the **Energy Direct** Program option.
2. Automatic withdrawal of the designated National Fuel Gas Distribution Corporation customer account number will be taken. Monthly bill(s) will be deducted from the named financial institution and checking account number provided by the authorized signatory.
3. An adequate balance must be maintained in the designated account to cover the energy bill(s) balance. If it is not, the Customer may be charged for insufficient funds and the energy bill balance.
4. A message will appear on National Fuel Resources billing statements notifying the Customer approximately 15 days prior to the date of withdrawal for the designated account and the exact amount to be paid to National Fuel Resources, Inc. Until that message appears on the billing statement, the Customer will continue to pay the National Fuel Resources bill under the terms and conditions of their current contract.
5. The customer must notify National Fuel Resources, Inc. if a change in financial institution or bank account information occurs by submitting a new authorization form accompanied by a new voided check.
6. The Customer has the right to stop payment in any particular month by calling National Fuel Resources, Inc no later than 3 days prior to the bill payment due date.
7. The Customer can stop participating in National Fuel Resources, Inc. **Energy Direct** Payment Program option by writing a letter to National Fuel Resources, Inc. at PO Box 9072, Williamsville, New York, 14231-9072, Attn: Direct Payment Department or by calling National Fuel Resources, Inc. at (716) 630-6778 or outside the Buffalo area at 1-800-839-9993.



National Fuel Resources, Inc.

A National Fuel Gas System Company

Forget about paying your energy bill. With Energy Direct, it's done for you.

Tired of paying your monthly energy bill? Or worse, forgetting to pay it? Go ahead. Forget about it. Let Energy Direct pay your monthly energy bill for you.

What is Energy Direct?

Energy Direct is a convenient payment alternative to paper checks. You simply authorize National Fuel Resources to automatically deduct your monthly energy bill payment from your checking account. Your bank electronically makes the withdrawal for you. It's fast and easy.

How does it work?

Approximately 15 days before your monthly withdrawal, National Fuel Resources will send you an account invoice showing the exact date and the amount to be deducted from your designated account. Be sure to keep paying your bill by check until you see "Direct Debit Amount" on your invoice.

Why use Energy Direct?

You'll save time and eliminate potential late fees. No more checks to write or stamps to buy. Best of all, there are no sign-up fees or transaction charges for Energy Direct. Just sign up and forget about it.

How do you sign up?

Simply follow directions on the enrollment form, complete it and mail it to us in the postage-paid envelope provided or fax it to us at (716) 630-6798. We'll take it from there.

Questions? Call (716) 630-6778.

Yes, I want to forget about my monthly energy bill. Please sign me up for Energy Direct.

***I've enclosed a voided check from my bank account.** Please enroll me in Energy Direct. My signature below confirms that I have reviewed and accepted the programs terms and conditions, that I wish to join the program, and that I am the authorized individual who can do so.

National Fuel Resources Account No. (s) _____

X _____

Signature

Date

Energy Direct Enrollment Information

Homeowner or Business Name: _____

For Business Contact Name: _____ Title: _____

Mailing Address: _____

Service Address (if different from mailing address): _____

City: _____ State: _____ Zip Code: _____

Contact Phone Number: _____ Home Phone Number: _____

165 Lawrence Bell Drive • Suite 120 • P.O. Box 9072 • Williamsville, New York 14231 • (716) 630-6786 or (800) 839-9993 • (716) 630-6798 Fax
Visit our web page at www.nfrinc.com